

Wagtails Grooming Salon Privacy Policy

Our contact details:

Name: Alison Bindon

Address: Apollo Business Centre, Hull Road, Osgodby, Selby, YO8 5HX

Phone Number: 07801555962

E-mail: info@wagtailsgroomingsalon.co.uk

The type of personal information we collect:

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)

How we acquire the personal information and why we have it:

All of the personal information we process is provided to us directly by you for the following reasons:

- To create a customer record to provide a grooming service to your pet.
- To effectively respond to your query or request.
- To process feedback and improve our services.
- To promote the salon via its website and social media platforms.

We use the information that you have given us to contact you when necessary.

We may share this information with other third parties when there is a lawful basis to do so.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting us at info@wagtailsgroomingsalon.co.uk

(b) We have a legitimate interest.

How we store your personal information:

Your information is securely stored.

Any personal information which we are not required by law to retain will only be kept for as long as is reasonably necessary to fulfil its purpose. We will then dispose your information by securely destroying any hard copy and deleting digital files that hold the information.

Your data protection rights:

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@wagtailsgroomingsalon.co.uk if you wish to make a request.

How to complain:

If you have any concerns about our use of your personal information, you can make a complaint to us at info@wagtailsgroomingsalon.co.uk.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>